# Antonino Calabro'

**Dallas-Fort Worth Metroplex** 



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# Summary

Experienced Quality & Reliability manager with a demonstrated history of working in Automotive industry. I've worked on quality management on a global scale and continue to focus on electronics quality and reliability. Analytical and problem solving skills, Supervisory/managerial skills, Decision making skills, Long range planning skills, Resource management skills.

Specialties: Complaint Management; Failure analysis activities, Automotive and discrete. Crisis management. Excursion management. Product Improvement Plan. International experience and teamwork. Skilled in Root cause Analysis and 8D methodology.

### **Experience**

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**STMicroelectronics** 

Mar 2012 - Present (8 years 4 months +)

Customer support and Quality Assurance Manager for Automotive Body and Discrete products

- Successfully developed customer relationship and support activity in the Region America.
- Liaison between Division (mainly located in Europe) and the Region.
- Crisis Team Leader and Excursion Management activity.
- Program management for product improvement plans.
- Problem Solving Specialist

# 😽 Quality Assurance Manager

**STMicroelectronics** 

Jan 2008 - Mar 2012 (4 years 3 months)

Customer support and Quality Assurance Manager for Automotive - Car Body Division

- Successfully developed customer relationship and support activity in the Region America.
- Liaison between Division (mainly located in Europe) and the Region.
- Crisis Team Leader and Excursion Management activity.
- Program management for product improvement plans.

# Quality Assurance

**STMicroelectronics** 

Feb 2005 - Dec 2007 (2 years 11 months)

Failure analysis and Customer support for Car- Body Automotive products

# System Engineer

**STMicroelectronics** 

Feb 2002 - Jan 2005 (3 years)

R&D - Soft Computing Group

**Quantum Computing Research activity** 

#### Education

# Università degli Studi della Calabria

Master Degree, Electronic, Informatic and Communications Engineering Technology 1993 - 1997

# Master degree in Electronic Engineering Università degli Studi 'Mediterranea' di Reggio Calabria

Master Degree Electronics Engineering, Engineering 1997 - 2001 Specialization in IT and Telecommunication

#### **Licenses & Certifications**

- Change Management Specialist Management and Strategy Institute
- Six Sigma Lean Professional Management and Strategy Institute
- in Working with Upset Customers LinkedIn

# **Skills**

Semiconductors • Failure Analysis • IC • Electronics • Semiconductor Industry • Quality Assurance • SPC • Automotive • R&D • Quality Management